



CUSTOMER SERVICE REPORT

(ANNEX I AHPL / P/ 13_R1)

ACE HYGIENE PRODUCTS PVT. LTD.

Service Report Sr No: **3345**

307, A-2 Shah & Nehar Industrial Estate, Lower Parel, Mumbai -13.
Tel.: (+91-22) 6184 0950
E-mail: indservice@alfauv.com

GSTIN : 27AABC0755G1ZZ

CASE NO. **65142** DATE: **25/04/2023** DATE OF INSTALLATION: **25/14/2023**

Customer Name: **Indian Immunologicals Limited**

Address: **Rakeshapuram Indian Immunologicals colony
Brachibawli**

City: **Hyderabad**
State: **Telangana**
ZIP Code: **500032**

Call Reported by: **Mr. Karu Prasadu**

Mobile: **k.p.prasadu@indimmune.com**

Land Line: **—** Ext. **—** Fax: **—** Email Id: **09849578766**

NATURE OF BREAKDOWN

Problem Reported: **uv system installation**

Assigned Service Personnel: **Mohammed Sudiq**

Employee Code: **E2266**

Model Name: **HF-2 TC 50000**

Product Code: **370419243**

Equipment No.: **793243/86**

Status of Call: **Warranty / AMC / Chargeable**
(Please circle)

Task No.: **1**

Date: **25/14/2023**

Location of Installation: **AH. New HSR0 plant A6-Block.**

SERVICE / INSPECTION REPORT

Installed O.G glass and O ring's checked water leakage's found
NO water leakage's installed uv lamp's, checked power supply
found (Quuv) now uv system working ok showing intensity 100 uvm
120% 1 suggestion points (1) At the time of hot water or steam sanitization

Invoice No.:	/	Status After Service:	Reason for Breakdown:
SAP Invoice No.:		Complete	Please remove sensor to avoid any leakage
Service Charges (Rs.)			(2) At the time of chemical sanitization
Sales of Spares (Rs.)			switch of the uv system (3) once in a year
AMC Amount (Rs.)			uv sensor calibration is required and
Total	Total uv system service also required		

MATERIAL USED / REQUIRED

Material Code	Material Description	Recommended Stock Qty.	Used Qty.	Used From
NA	NA	NA	NA	

Remark if any:

1) Required for uv system on/off through the HSR0 controller (inter lock).

Time In: **9:15 AM**

Time Out: **13:15 PM**

Date: **25/04/2023**

Date: **25/04/2023**

Customer's Name & Signature

Technician Signature