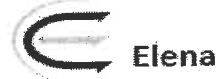


Elena Electronics Pacific Pvt. Ltd.

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Tel.: +91 7780754287, Email: sales@elena.co.in

**CUSTOMER SERVICE REQUEST/REPORT**

(Don't left blank any column, fill as "NA" if it's not related to service)

CSR No.:		Date:	
Customer Name: <i>Indian Pharmaceutical Limited</i>			Unit:
Address:			
City: <i>Karhapala</i>		State: <i>Telangana</i>	Country: <i>India</i>

NATURE OF WORK

Instrument Name: <i>Steam qualification test kit</i>	Make:
Serial No.:	Model:
Customer words on Nature of work:	

Call received Date:	Committed Date:
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SERVICE DETAILS

Observation:

Engineer Words to Resolve: *Steam qualification test kit qualification is Successfully Completed.*

Tick mark it may applicable for followings:

Calibration	<input type="checkbox"/>	Repeated Issue	<input type="checkbox"/>	Validation	<input type="checkbox"/>
Preventive Maintenance	<input type="checkbox"/>	Scheduled AMC	<input type="checkbox"/>	System Down (mark circle)	Yes / No

STATUS AFTER SERVICE

Complete [] / Incomplete [] / Need to send OEM [] / Keep under observation []

Details of service status (if any): *Training completed.*

Start of service:	End of service:
Engineer Name:	Sign/Date:

CUSTOMER FEEDBACK

Quality of Work	: Excellent <input checked="" type="checkbox"/> Good [] Average [] To be improve []
Approach of Work	: Excellent <input checked="" type="checkbox"/> Good [] Average [] To be improve []
Completion of Work	: Less than commitment [] As committed <input checked="" type="checkbox"/> Over days [] Not Yet []
Price of Work	: Very Expensive [] Reasonable <input checked="" type="checkbox"/>

Suggestions/Remarks (if any): *Nil*

Name: <i>T.N.V. SIVA PRASAD</i>	Designation: <i>Manager - QA</i>
Contact No.: <i>9912696229</i>	Sign/Date: <i>[Signature] 21/01/22</i>