

CUSTOMER SERVICE REPORT



Merck Life Science Private Limited
8th Floor, Godrej One
Pirojshanagar, Eastern Express Highway
Vikhroli (E)
Mumbai – 400079 India

TOLL FREE: 1-800-267-7890 and 1-800-102-7890

Email ID: service.support@merckgroup.com

Website: <http://www.merckmillipore.com>

Tech Service: Suresh Nandam	Service Type: Installation	Work Order#:
Call Originate Date:	Visit Date: 9/18/2020	Engineer: Suresh Nandam
P.O :	Sales Order #:	
Sales Rep:		Customer Asset Tag:

CUSTOMER LOCATION

Company: Human Biological Institute	Contact: Mr. Wesley John
Street: Unit of Indian Immunologocals Ltd Kozhipannai, Pudumund Post, Udthagamandalam	Phone #:
Location: Human Biologicals Institute	Email: wjohn@indimmune.com
City: Ooty	User:
State: Tamilnadu Zip:643007	User Contact Phone:
Department: Microbiology	Building:
Floor:	Room:

System Work Sheet

Part Number	Serial Number	Description
EZSTREAM1	7711	EZ stream pump

Product Work Sheet

Part Number	Description	Qty	Line Price	Total line price
				Grand Total: INR 0.00

Work To Be Performed

New system installation

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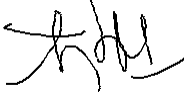
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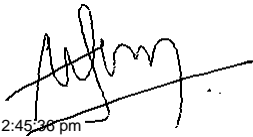
Work Performed

Completed installation of the instrument (EZSTREAM PUMP) and verified its functionality. Instrument working satisfactorily. In order to complete the functionality check with manifold, it is observed that filtration head and silicone tube is missing from the package. Need to supply the same to complete the functionality check of the pump with manifold.

Customer Signature:

 SigPlus1
18-09-20
Human Biological Institute.,
09/18/2020 12:49:06 pm
9/18/2020 12:32 PM

Engineer Signature:

 SigPlus2
09/18/2020 12:45:36 pm
Suresh Nandam
9/18/2020 12:32 PM

Merck Millipore is a division of Merck KGaA, Darmstadt, Germany