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# Smart Labtech Pvt. Ltd.

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QSR.No.SLPL/SER/SR/01

## SERVICE REPORT

Service Report No.: <b>2466</b>		Contact Person: <i>ASV Chalapati Rao</i>	
Customer Name & Address <i>M/s Indian Immunologicals Limited Gachibowli, Hyderabad</i>		Designation: <i>Senior Manager</i>	
Purchase Order No. & Date: <i>4511003943, 25/01/22</i>		Department: <i>R&amp;D - Downstream</i>	
Login ID No. & Date: <i>INS016, 11/04/22</i>		Tel No.: <i>9441077010</i>	
Engineer Name: <i>M.D. Gouse</i>		Email ID: <i>Chalapati@indimmune.com</i>	
Visit No. I / II / III / IV / V		Invoice No. & Date: <i>0018, 11/04/22</i>	
Start Time:		Date of Installation: <i>21.04.2022</i>	
End Time:			
Make & Model	Serial No.	Problem	TYPE OF VISIT
<i>Sartorius</i>			Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/> Consignment <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/> Verification <input checked="" type="checkbox"/> Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/> Re-Installation <input checked="" type="checkbox"/>
<i>Sartorius 613-10IN</i>	<i>42704392</i>	<i>Installation</i>	

**OBSERVATION / ACTION TAKEN**

*The above mentioned balance has been installed and performed TO, OR, PR and results are within the limits. Balance is working fine. Documents submitted*

Completion Remarks Pending Reason	<i>Completed</i>	Call Attended Date	Call Closed Date	Status	
		<i>21.04.22</i>	<i>21.04.22</i>	Open <input type="checkbox"/>	Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	

Customer's Remarks / Feedback	Engineer Comments / Remarks
Customer Name / Signature <i>Chalapati</i> <i>21.04.22</i>	Engineer Name / Signature <i>M.D. Gouse</i> <i>21.04.22</i>
Mobile / Direct No.	Mobile No. <i>7337323436</i>

<b>REGIONAL OFFICES</b> VISAKHAPATNAM    AHMEDABAD BENGALURU        MUMBAI CHENNAI            KOLKATA	Please register your service queries with <b>OUR CUSTOMER CARE MOBILE: +91 9848 444 907</b> Email: <a href="mailto:customercare@smartlabtech.net">customercare@smartlabtech.net</a>
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