

Since 2001



# Smart Labtech Pvt. Ltd.

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 Website: www.smartlabtech.com

QSR.No.SLPL/SER/SR/01

## SERVICE REPORT

Service Report No.: 7133	Contact Person: R.V. Sivananda Reddy
Customer Name & Address M/S. Indian Immunologically Limited Gachibowli	Designation: Deputy manager Department: PH AH production Tel No.: 95 43 83 9333 Email ID: r.venkatasivananda@indimmune.com
Purchase Order No. & Date: 45 11004270 12.12.22	Invoice No. & Date: 2107 31.01.23
Login ID No. & Date: IN/92259 31.01.23	Date of Installation: 21.02.23

Engineer Name: Ch. Rajani Kanth.	Visit No. I / II / III / IV / V	Start Time:	End Time:
Make & Model Sextorius BCE 2247-1020 ID	Serial No. 0043204586 P412EB1022	Problem Installation.	TYPE OF VISIT Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/> Consignment Verification <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/> Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/> Re-installation <input checked="" type="checkbox"/>

**OBSERVATION / ACTION TAKEN**  
 The above balance installed at the site verified the consignment and found ok. Performed IA/OA/PA and balance working fine. Given the training to the user. Submitted documents to the customer. Now balance is ready to use.

Completion Remarks Pending Reason	completed	Call Attended Date 21.02.23	Call Closed Date 21.02.23	Status Open <input checked="" type="checkbox"/> Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input checked="" type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>

Customer's Remarks / Feedback 21.02.23	Engineer Comments / Remarks Ch. Rajani Kanth 21.02.23
Customer Name / Signature	Engineer Name / Signature Ch. Rajani Kanth.
Mobile / Direct No.	Mobile No. 9666 773480

<b>REGIONAL OFFICES</b> VISAKHAPATNAM BENGALURU CHENNAI AHMEDABAD MUMBAI KOLKATA	Please register your service queries with <b>OUR CUSTOMER CARE MOBILE: +91 9848 444 907</b> Email: customercare@smartlabtech.net
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