

Since 2001



Smart Labtech Pvt. Ltd.

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QSR.No.SLPL/SER/SR/01

SERVICE REPORT

Service Report No.: 2073	Contact Person: <i>Marayana Janta</i>
Customer Name & Address: <i>Indian Immunologicals limited Gochibowli - 500032.</i>	Designation: <i>Dr Manjun</i>
	Department: <i>R&D</i>
	Tel No.: <i>9502633400</i>
	Email ID: <i>p.marayana@indimmune.com</i>
Purchase Order No. & Date: <i>4511004163 ; 18/10/2022</i>	Invoice No. & Date: <i>SOPD 0865 ; 21/12/2022</i>
Login ID No. & Date:	Date of Installation: <i>09/02/2023</i>

Engineer Name: <i>B. Sasidhar.</i>	Visit No. I / II / III / IV / V	Start Time:	End Time:
Make & Model	Serial No.	Problem	TYPE OF VISIT
<i>Axelar Bioanalytical DU146V1.50.</i>	<i>86047554.</i>	<i>Installation & Qualification.</i>	Warranty <input type="checkbox"/> Courtesy <input type="checkbox"/> Consignment Verification <input type="checkbox"/> AMC <input type="checkbox"/> Chargeable <input type="checkbox"/> Calibration <input type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input type="checkbox"/> Re-Installation <input type="checkbox"/>

OBSERVATION / ACTION TAKEN

Verified with consignment, unpacked instrument and found everything fine. Installed instrument and performed IO, CO, PO documentation. Values found in limit. Given training on instrument, customer found satisfactory.

Completion Remarks Pending Reason	<i>IO, CO, PO documentation and demo completed</i>	Call Attended Date	Call Closed Date	Status
		<i>09/02/2023</i>	<i>09/02/2023</i>	Open <input type="checkbox"/> Closed <input checked="" type="checkbox"/>

Quality of Service: Excellent Good Average Poor

Customer's Remarks / Feedback: <i>Engineer addresses vendor about request for final state operation</i>	Engineer Comments / Remarks: <i>B. SASIDHAR. B. Dasthe.</i>
Customer Name / Signature: <i>[Signature]</i>	Engineer Name / Signature: <i>09/02/2023</i>

Mobile / Direct No. _____ Mobile No. *9133236122*

REGIONAL OFFICES

VISAKHAPATNAM	AHMEDABAD
BENGALURU	MUMBAI
CHENNAI	KOLKATA

Please register your service queries with
OUR CUSTOMER CARE MOBILE: +91 9848 444 907
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