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Since 2001



Smart Labtech Pvt. Ltd.

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QSR.No.SLPL/SER/SR/01

SERVICE REPORT

Service Report No.: 6661		Contact Person: Mr. Shaik Masdar Wali	
Customer Name & Address M/S. Indian Immunologicals Ltd, Rakshapuram, Gachibowli		Designation: Manager	
Purchase Order No. & Date: 4511004172 Dt: 19.10.2022		Department: QC	
Login ID No. & Date:		Tel No.: 9550853479	
Engineer Name: P. Srinivasa Kumar		Email ID: Smyali@^{IND}IMMUNE.COM	
Visit No. I / II / III / IV / V		Invoice No. & Date:	
Start Time:		Date of Installation: 03.01.2023	
End Time:			
Make & Model	Serial No.	Problem	TYPE OF VISIT
Brookfield DVN+LVMTD	86031577	Installation	Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/> Consignment Verification <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/> Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/> Re-installation <input checked="" type="checkbox"/>
OBSERVATION / ACTION TAKEN			
<p>* Checked consignment as per PO. Found no short supply/no damage. * Installed the instrument and required settings done. Performed calibration check by Brookfield viscosity standard 1000/980cp. Found results are within limits. Explained operation & Handling Instructions. Checked samples and handed over to customer. Submitted I.A. O.A. P.A. document. Installation completed.</p>			
Completion Remarks	NA.	Call Attended Date	Call Closed Date
Pending Reason		02.01.2023	03.01.2023
Status		Open <input type="checkbox"/>	Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>
Poor <input type="checkbox"/>			
Customer's Remarks / Feedback Installation completed. Equipment is under observation.		Engineer Comments / Remarks P. SRINIVASA KUMAR	
Customer Name / Signature M. Jithendra Kumar 03.01.23		Engineer Name / Signature P. SKUMAR 03.01.2023	
Mobile / Direct No.		Mobile No.	
REGIONAL OFFICES VISAKHAPATNAM AHMEDABAD BENGALURU MUMBAI CHENNAI KOLKATA		Please register your service queries with OUR CUSTOMER CARE MOBILE: +91 9848 444 307 Email: customercare@smartlabtech.net	