



**BECKMAN  
COULTER.**

Beckman Coulter India Pvt. Ltd.

**FIELD SERVICE REPORT**

**14764**

No.:

Date: 06.10.2020

|  |  |     |                                |                    |  |
|--|--|-----|--------------------------------|--------------------|--|
| CUSTOMER NAME : <b>JIL</b>                     |  |     | MODEL: <b>DAT 700</b>          |                    |  |
| WARRANTY : <input checked="" type="checkbox"/> |  |     | SERIAL NO: <b>5683</b>         |                    |  |
| ACTIVE OWNED                                   |  | OTL | INSTANCE NO:                   |                    |  |
| DEPARTMENT: <b>Utilities</b>                   |  |     | SERVICE REQUEST NO. (S.R NO.): |                    |  |
| CONTACT PERSON: <b>MR. Anantha Rao</b>         |  |     | TASK NO:                       |                    |  |
| ADDRESS: <b>Karkapatla</b>                     |  |     | DATE                           | TIME               | TYPE OF CALL                                     |
| CITY/POSTAL CODE: <b>Hyderabad</b>             |  |     | COMPLAINT RECD                 |                    | INSTALLATION <input checked="" type="checkbox"/> |
| STATE/COUNTRY: <b>Telangana</b>                |  |     | RESPONSE                       | <b>06.10 10:00</b> | DE-INSTALLATION                                  |
| MOB.TEL. No.: <b>+91-9963588188</b>            |  |     | COMPLETION                     | <b>06.10 18:00</b> | PM VISIT   |
| E-MAIL: <b>NA</b>                              |  |     |                                | HRS MINS           | BREAKDOWN  |
|  |  |     | LABOUR HRS                     | <b>08 00</b>       | MODIFICATION                                     |
|  |  |     | TRAVEL HRS                     | <b>04 00</b>       | APPLICATION                                      |
|  |  |     | TOTAL HRS                      | <b>12 00</b>       | <b>12/00</b> <input checked="" type="checkbox"/> |

PROBLEM REPORTED/ SYMPTOM : **Installation**

OBSERVATIONS/ CAUSE : **checked consignment and found all items supplied as per PO and Invoice.**

ACTION TAKEN/ RESOLUTION : **\* Installed instrument as per procedure \* Performed IQ, OQ. \* Connected 4-20mA to PLC. \* Documents handed over to customer.**

VERIFICATION OF REPAIR : **Tested instrument with SST kit and purged water and found instrument working fine.**

VERIFICATION STATEMENT :  THE COREECT OPTION

Service activity performed is verified to meet the specified requirements as per established procedures. Results meet published performance specifications.

Verified as per established procedures. Documented Verification in Service Report Debrief Notes.

FOLLOWING PARTS HAVE BEEN REPLACED FROM - BECKMAN COULTER  OR CUSTOMER STOCK

| Sr. No. | PART No. | DESCRIPTION | UNIT PRICE | QTY           | TOTAL     | NS |
|---------|----------|-------------|------------|---------------|-----------|----|
| 1       |          |             |            |               |           |    |
| 2       |          |             |            |               |           |    |
| 3       |          |             |            |               |           |    |
| 4       |          |             |            |               |           |    |
|         |          |             |            | (Taxes Extra) | TOTAL Rs. |    |

ADDITIONAL COMMENTS: **Pls provide operator manual re Calibration. Also pls plan for training on the instrument.**

CF RAISED Y/N IF YES CF TYPE -

We approve the above charges.

I certify that the above work has been carried out to my satisfaction.

|  |                                 |   |
|--|---------------------------------|---|
| <b>A. Rajendra</b><br>ENGINEERS NAME & SIGNATURE | <b>06.10.2020</b><br>CHECKED BY | <b>(S. Anantha Rao)</b><br>CUSTOMER SIGNATURE |
|--|---------------------------------|---|