

Since 2001



Smart Labtech Pvt. Ltd.

Plot # 75B, SV Co-Op. Industrial Estate, Phase-II, Balanagar, Hyderabad - 500 037, TS, INDIA.
 Phone: +91 40 2377 4310, 2377 4311, Fax: +91 40 2377 4309
 E-mail: info@smartlabtech.net, service@smartlabtech.net, customercare@smartlabtech.net
 Website: www.smartlabtech.com

QSR.No.SLPL/SER/SR/01

SERVICE REPORT

Service Report No.: 9705	Contact Person: V.S.R. Anjaneyulu
Customer Name & Address INDIAN IMMUNOLOGICALS Limited Rakshapuram, Leachibowli Post, Hyderabad.	Designation: Chief Manager
	Department: production
	Tel No.: 9666 25 00 99
	Email ID: anjaneyulu@indimmune.com
Purchase Order No. & Date: 4511004506 11/Aug/2023	Invoice No. & Date: D C 1072 25/1-Aug/2023
Login ID No. & Date: INS-1160,1161	Date of Installation: 27/09/2023

Engineer Name: T. Sudhakar	Visit No. I / II / III / IV / V	Start Time:	End Time:
Make & Model	Serial No.	Problem	TYPE OF VISIT
BCE-223I-101N	UUL04268	Consignment	Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/>
YDP20-01E	43528911	Verification and	Consignment Verification <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/>
Balance J0000:	D6-WEB-235	Installation	Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/>
			Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/>
			Re-installation <input checked="" type="checkbox"/>

OBSERVATION / ACTION TAKEN
 open the Consignment box as per check list found ok
 No physical Damage Material received in good condition and installed
 at the location and performed IOCC job and submitted documents
 and given Demo.
 Now the balance is working in good condition.
 Installer

Completion Remarks Pending Reason	Completed with Documents	Call Attended Date	Call Closed Date	Status
		27/09/2023	27/09/2023	Open <input type="checkbox"/> Closed <input checked="" type="checkbox"/>

Quality of Service: Excellent Good Average Poor

Customer's Remarks / Feedback IOCC ORS PA completed.	Engineer Comments / Remarks Completed
Customer Name / Signature V.S.R. Anjaneyulu 27-09-23	Engineer Name / Signature T. Sudhakar 27/09/2023
Mobile / Direct No.	Mobile No. 9666672460

REGIONAL OFFICES

VISAKHAPATNAM AHMEDABAD
 BENGALURU MUMBAI
 CHENNAI KOLKATA

**Please register your service queries with
 OUR CUSTOMER CARE MOBILE: +91 9848 444 907
 Email: customercare@smartlabtech.net**