

Since 2001



# Smart Labtech Pvt. Ltd.

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 Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

## SERVICE REPORT

Service Report No.: <b>6086</b>	Contact Person: <i>M.S. Shanmuga Sundaram</i>
Customer Name & Address <i>M/S. Indian Immunological Limited. Human Biologicals Institute, Kozhipanrai, Coimbatore, Tamilnadu.</i>	Designation:
	Department: <i>QC</i>
	Tel No.: <i>9025907694</i> Fax No.:
	Email ID: <i>shannuga@indimmune.com</i>
Purchase Order No. & Date: <i>AS11004385 dt: 01/09/2008.</i>	Invoice No. & Date: <i>0712 dt: 14/07/2008.</i>
Login ID No. & Date: <i>JNS 0677 dt: 14/07/2008.</i>	Visit Date: Date of Installation: <i>13/10/2008.</i>
Engineer Name: <i>D. Eswaran.</i>	Visit No. I / II / III / IV / V Start Time: End Time:

Make & Model	Serial No.	Problem	TYPE OF VISIT	
<i>SECURA 313-101M</i>	<i>0043106152</i>	<i>Installation.</i>	Warranty <input type="checkbox"/>	Courtesy <input type="checkbox"/>
			Consignment Verification <input type="checkbox"/>	AMC <input type="checkbox"/>
<i>YDP80-OCE.</i>	<i>42739309</i>		Chargeable <input type="checkbox"/>	Calibration <input type="checkbox"/>
			Installation <input checked="" type="checkbox"/>	Breakdown <input type="checkbox"/>
			Re-installation <input type="checkbox"/>	

**OBSERVATION / ACTION TAKEN**

*\* The Above mentioned Weighing balance installed and not found any physical damages.*

*\* 30.00. hr documentation completed. User training completed.*

*\* Balance working good condition.*

Completion Remarks <i>Installation completed.</i>	Call Attended Date <i>13/10/2008</i>	Call Closed Date <i>13/10/2008</i>	Status Open <input type="checkbox"/> Closed <input checked="" type="checkbox"/>
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Quality of Service: Excellent  Good  Average  Poor

Customer's Remarks / Feedback <i>A/S 13-10-08</i> <i>T. Jayalaxmi 13.10.08</i>	Engineer Comments / Remarks <i>JP 13/10/2008</i> <i>D. Eswaran.</i>
Customer Name / Signature	Engineer Name / Signature
Mobile / Direct No.	Mobile No. <i>812441188.</i>

**REGIONAL OFFICES**

VIZAG - 96666 55312  
 BENGALURU - 88844 40068  
 CHENNAI - 9381206940

Please register your complaints with  
**OUR CUSTOMER CARE MOBILE: +91 9848 444 907**  
 Email: customercare@smartlabtech.net