

Since 2001



Smart Labtech Pvt. Ltd.

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 Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

SERVICE REPORT

| | |
|--|---|
| Service Report No.: 6085 | Contact Person: <i>Mr. T. Shanmugasundaram.</i> |
| Customer Name & Address <i>M/s. Indian Immunological Limited. Human Biologicals Institute, Kozhiparrai, Ooty, Tamilnada-643007.</i> | Designation: |
| Purchase Order No. & Date: <i>4511004545 dt: 11/09/2023.</i> | Department: <i>QC</i> |
| Login ID No. & Date: <i>JNS 1349 & dt: 25/09/2023.</i> | Tel No.: <i>9025907694</i> Fax No.: <i>—</i> |
| Engineer Name: <i>D. Eswaran.</i> | Email ID: <i>shammuga@indimmuno.com</i> |
| | Invoice No. & Date: <i>1273 & 25/09/2023.</i> |
| | Visit Date: Date of Installation: <i>12/10/2023.</i> |
| | Start Time: End Time: |

| Make & Model | Serial No. | Problem | TYPE OF VISIT | |
|-------------------------|--------------------|---------------------|---|--------------------------------------|
| <i>BCA 224J - 10 TN</i> | <i>004A 003266</i> | <i>Installation</i> | Warranty <input type="checkbox"/> | Courtesy <input type="checkbox"/> |
| | | | Consignment Verification <input type="checkbox"/> | AMC <input type="checkbox"/> |
| <i>Vip 20-OCE</i> | <i>* 49739309</i> | | Chargeable <input type="checkbox"/> | Calibration <input type="checkbox"/> |
| <i>12/10/2023</i> | <i>44038927</i> | | Installation <input checked="" type="checkbox"/> | Breakdown <input type="checkbox"/> |
| | | | Re-installation <input type="checkbox"/> | |

OBSERVATION / ACTION TAKEN

** The Above mentioned weighing balance installed and not found any physical damages.*

** IQ, OQ, PQ documentation Completed, users training Completed.*

** Balance working good condition.*

| | | | | | | |
|--------------------|------------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------|--|
| Completion Remarks | <i>Installation Completed.</i> | Call Attended Date | <i>12/10/2023</i> | Call Closed Date | <i>12/10/2023</i> | Status |
| Pending Reason | | | | | | Open <input type="checkbox"/> Closed <input checked="" type="checkbox"/> |
| Quality of Service | Excellent <input type="checkbox"/> | Good <input type="checkbox"/> | Average <input type="checkbox"/> | Poor <input type="checkbox"/> | | |

| | |
|--|--|
| Customer's Remarks / Feedback <i>H. Shanmugasundaram 12.10.23</i> | Engineer Comments / Remarks <i>EP 12/10/2023.</i> |
| Customer Name / Signature <i>T. Shanmugasundaram</i> | Engineer Name / Signature <i>D. Eswaran.</i> |

| | |
|---------------------|------------------------------|
| Mobile / Direct No. | Mobile No. <i>812441188.</i> |
|---------------------|------------------------------|

REGIONAL OFFICES

VIZAG - 96666 55312
 BENGALURU - 88844 40068
 CHENNAI - 9381206940

Please register your complaints with
OUR CUSTOMER CARE MOBILE: +91 9848 444 907
 Email: customercare@smartlabtech.net