



ACCOUNT	MODEL	SERIAL NUMBER	ID NUMBER
INDIAN IMMUNOLOGICALS LTD RAKSHAPURAM GACHIBOWLI POST HYDERABAD, TELANGANA 500032	Optima XPN-100	XPN22M003	83023331
CUSTOMER CONTACT	PURCHASE ORDER	PROPERTY NUMBER	
AGREEMENT TYPE	AGREEMENT NUMBER	EFFECTIVE DATES	
Warranty	W12648IN -2-Warranty Coverage 1 Year	2/20/2023 to 2/19/2024	
CASE NUMBER	CREATED DATE/TIME		
CA-05247615	1/4/2023 7:30 PM		
WORK ORDER NUMBER	COMPLETION DATE	PERFORMED BY	INSTRUMENT CONDITION
WO-05112672		Veerupaksha Gouda	Operational

SUMMARY OF WORK PERFORMED

Reported Problem	Installation Process
Symptom Summary	XPN-100 Installation .
Problem Summary	*Received the all parts as per the Packing list.
Resolution Summary	*Unpacked the instrument and checked the damages found ok. *Installed the XPN-100 instrument and did the leveling. *Connected the Power supply and verified(230V,N-E 2.3V grounding) *Tested with 45Ti rotor @45000Rpm in 4'c and 20min. *Done the IQ OQ Qualification as per the documents. *Done the Technical demo to the user.
Verification of Activity	Instrument is Working fine.

SYSTEM VALIDATION: For Medical Devices - Regulatory requirements call for a final validation of instrument repair and system readiness. The final validation of instrument repair and system readiness can only be obtained through a successful QC run using the laboratory's quality control system. This repair record and the laboratory's quality control records comprise the quality documents associated with this instrument repair. Copies of these records may be required by Beckman Coulter or regulatory authorities to complete technical investigations or quality audits. We appreciate your cooperation if requested to provide copies of your QC data related to this repair.

START DATE	END DATE	DESCRIPTION	HOURS	RATE	TOTAL LINE PRICE	CUSTOMER CHARGE
5/17/2023 5:00 PM	5/17/2023 6:30 PM	SERVICE TRAVEL	1.5		-	-
5/17/2023 10:30 AM	5/17/2023 4:20 PM	SERVICE LABOR	5.833		-	-
5/17/2023 9:00 AM	5/17/2023 10:30 AM	SERVICE TRAVEL	1.5		-	-
LABOR/TRAVEL TOTAL						-

PART NUMBER	PART DESCRIPTION	QTY	PRICE	TOTAL LINE PRICE	CUSTOMER CHARGE
PARTS/EXPENSES TOTAL					-
TOTAL CHARGE					-

Customer Call Originator: Beckman Coulter Associate Name: Veerupaksha Gouda

Name of Person Signing Service Report:

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Customer Signature

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Beckman Coulter Associate Signature

Total is an estimate only and does not include applicable sales tax and shipping charges.