

SERVICE REPORT

Thermo Fisher Scientific India Pvt Ltd 403-404, B-Wing, Delphi Building, Hiranandani Business Park, Powai, Mumbai-400 076		Customer Service Centre: Toll Free: 1800 22 22 30 Email: info@thermofisher.com Case No:291862	
Name & Address of Customer	Indian Immunological Limited Karkapatla, Hyderabad		
Contact Person:	Mr. Naresh/Kishan		
Tel / Fax / Email:	9989034038		
Department:	Quality Control		
Dates of Visit	06, 07 & 09.12.2022	Days/ Hours at work	03 days
Job Status	Completed	Type of Job	Billable
Instrument Status	Working Satisfactory		
Type of Instrument	Model	Serial No.	
UV-Vis Spectrophotometer	Evolution 201	5A3P289003	ID.NO: KA04/UVS/001
Nature of Work: Software Upgradation, Qualification & Demonstration.			
Observation & Action Taken:			
<ul style="list-style-type: none"> Upgraded the software with Insight security software version: 2.5.92, security Suite Version:2.2.6 Checked and found software installation completed successfully, Performed the IQOQ Qualification for Software, checked and found all results pass. Completed the Documentation and Documents handed over to User. Given training to the Users on System Administration, Audit manager and operation of Thermo Insight Application. Instrument working Satisfactory. 			
Engineer Recommendations: - Instrument Working satisfactory.			
Customer Remarks: - Software Installation Completed & software under operation for practical use.			
Engineer Name & Sign: P. Ramesh Date: 08/12/2022	Customer Name: Naresh Date: 12.2022		

