



SERVICE REPORT

CUSTOMER DETAILS

Date : 30/12/2024

Customer Name : Indian Immunologicals Limited

Contact Person : Mr. M. Nageswara Rao

Customer Address :

Survey No 281-284 & 321 Biotech Park, Phase III
Lakshmapura Markook Mandal, Siddipet
Kakrapatla-502281 Telangana India

Designation : Manager-Production

Department : Production

Tel No. : NA Mo. : 9640219215

Email : mnrao@indimmune.com

INSTRUMENT DETAILS

Call No	Call Type	Item Code	Item Name	Serial No.	PO Ref. No.
10,460	Preinstallation	00201-022	EnVigil FMS Software	030408d8	

Problem Reported :

Pre installation

Action Taken (Resolution) :

As per customer request visited the site for NVPC installation in filling with envigil software and pms counters, all the materials verification was done as per PO and found ok, discussed about the clearance of the production and from 6 th need to start the project if any chances in the schedule will be updated by the customer.
We will be submitting the IOOQ protocol for pre approvals.

SPARE PARTS REPLACED / RECOMMENDED

Call No	Item Type	Instrument Item Code	Instrument Item Name	Spare Item Code	Spare Item Name	Spare Item Managed By	Spare Item Sr. / Batch No.	Qty.	Transaction Type	Lease Days

Engineer Remarks : NA

Customer Remarks : NA

Engineer Name : P Jai Bharath Kumar

Concern Name : Mr Nageshwar rao

Engineer Signature :

Customer Signature :