

Sartorius Stedim India Pvt. Ltd.
 #69/2 & 69/3, Kunigal Road,
 Jakkasandra, Nelamangala,
 Bangalore 562123
 Phone: +9180 .68154177
 E-Mail: CustomerService.India@Sartorius-Stedim.com



Service Report: #5654

CUSTOMER	Additional Information
Customer No.: 20013554 Indian Immunologicals Limited (India) Rakshapuram, Gachibowli Post, Hyderabad 500032 India	PO No.: 4511004033 Service Contract: None Complaint No.: Type: Installation Technician: John Britto, Kunchala Srihari, Sathis Pasupula

SERVICE NOTES
<p>Installation Sartocheck 5 Filter Tester 26787---FT As per schedule visited for Sartocheck 5 consignment check. Totally 2 boxes are received. Box-1 Outer box of the material found good condition and available materials are Self-adhesive paper and ribbon set-1, Printer with its power cable, Printer operating manual, USB mini cable-1, Stabulie-1, Validation document-1, Barcode scanner and its cable-1. Box 2 packing is good condition. Opened the box and found that Touch screen of the Sartocheck 5 is broken condition. Sartocheck 5 S.no- 43307391. And inlet tube and outlet tube and its certificates are available, Power cable of Sartocheck 5, USB cable for printer, RJ 45 cable, Screwdriver, Calibration certificates of Safety and process pressure sensor, Quality Assurance certificates, Sartocheck 5 operating manual are available in each 1 qty. All materials are packed and handed over to the Store person. As per previous visit Sartocheck 5(43408768) consignment check completed. Current visit Sartocheck 5 Installation and Qualification (IOQ) completed as per approved protocol. Qualification document handover to user. Unit accessories are SC5 unit, inlet test tube, outlet test tube, power cable-01 No's, RJ45 cable-01 No's, Serial communication cable-01 No's, USB cable-01 No's, Torque Screwdriver-01 No's USB mini 2.0 cable-01 No's, YDP Printer-01 No's, printer power adaptor n cable-01 No's, Barcode Scanner -01 No's, Stabuli-01 No's, Paper roll set 1no (2nd role and cartridge both are along with printer). Unit working fine and satisfactory. Recommendation: Inlet pressure should be maintaining 6.5 bar. Inlet regulator should be arranging 0-10 bar range only not above range. Moisture trap required for inlet air connection. Don't bend the Inlet and outlet connections. Customer remarks: Please arrange user training for this system</p> <p>Customer Details Name- Mr. Srinivasa rao Email- n.srinivasrao@indimmune.com Name: Sudhakar Block B4. Mail ID: p.sudhakarreddy@indimmune.com Contact No:9985684000 Mail ID: venkatreddy@indimmune.com Contact No:9705052221</p>

EQUIPMENT				
NAME	LOCATION	MFR.	MODEL NO.	SERIAL NO.
Sartocheck 5 Filter Tester 26787---FT	20013554		26787---FT	43408768

Labor

Date	Item No.	Description	QTY	Comment
Aug 29, 2022	Travel Time	Travel hours	2.50	
Aug 29, 2022	Working Time	Labor hours	4.00	
Dec 20, 2022	Travel Time	Travel hours	2.00	
Dec 20, 2022	Working Time	Labor hours	3.00	
Mar 29, 2023	Travel Time	Travel hours	1.50	
Mar 29, 2023	Working Time	Labor hours	4.00	


Mar 30, 2023	Travel Time	Travel hours	3.00	
Mar 30, 2023	Working Time	Labor hours	7.00	
Mar 31, 2023	Travel Time	Travel hours	3.00	
Mar 31, 2023	Working Time	Labor hours	5.00	


Material

Item No.	Description	QTY	Comment
----------	-------------	-----	---------

Expense Total

Date	Item No.	Description	QTY	Comment
------	----------	-------------	-----	---------

CUSTOMER NAME: (Sudhakar Reddy)	
Customer Signature	
	
DATE	Mar 31, 2023 @ 3:43pm

TECHNICIAN NAME: (Kunchala Srihari)	
Technician Signature	
	
DATE	Mar 31, 2023 @ 3:43pm