



Smart Labtech Pvt. Ltd.

Plot # 75B, SV Co-Op. Industrial Estate, Phase-II, Balanagar, Hyd - 500 037, TS, INDIA.
 Phone: +91 40 2377 4310, 2377 4311, Fax: +91 40 2377 4309
 E-mail: info@smartlabtech.net, service@smartlabtech.net, customercare@smartlabtech.net
 Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

SERVICE REPORT

Service Report No.: 8255		Contact Person: Eshwornath.K																			
Customer Name / Address : INDIAN IMMUNOLOGICALS LIMITED Rakshapalem, Chaitanyapuram Hyderabad - 500032 INDIA		Designation: Dy. Manager																			
Purchase Order No. / Date: 4511001796 01/02/24		Department: Formulation R&D																			
Login ID No.: INS-2358 14/2/24		Tel No.: 9480276708 Fax No.:																			
Engineer Name: T. Sudhakar		Email ID: eshwornath.k@indimmune.com																			
Invoice No. / Date: 2317 14/02/24		Date: 14/02/24 Date of Installation: 28/03/24																			
Date of Visit: 28/03/24		Start Time: End Time:																			
Model	Serial No.	Problem	TYPE OF VISIT																		
BCE-62015-10SN	U4206005	Consignment Verification Installation	<table border="1"> <tr> <td>Warranty</td> <td><input checked="" type="checkbox"/></td> <td>Courtesy</td> <td><input type="checkbox"/></td> <td>Consignment Verification</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>AMC</td> <td><input type="checkbox"/></td> <td>Chargeable</td> <td><input type="checkbox"/></td> <td>Calibration</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>Installation</td> <td><input checked="" type="checkbox"/></td> <td>Breakdown</td> <td><input type="checkbox"/></td> <td>Re-installation</td> <td><input type="checkbox"/></td> </tr> </table>	Warranty	<input checked="" type="checkbox"/>	Courtesy	<input type="checkbox"/>	Consignment Verification	<input checked="" type="checkbox"/>	AMC	<input type="checkbox"/>	Chargeable	<input type="checkbox"/>	Calibration	<input checked="" type="checkbox"/>	Installation	<input checked="" type="checkbox"/>	Breakdown	<input type="checkbox"/>	Re-installation	<input type="checkbox"/>
Warranty	<input checked="" type="checkbox"/>	Courtesy	<input type="checkbox"/>	Consignment Verification	<input checked="" type="checkbox"/>																
AMC	<input type="checkbox"/>	Chargeable	<input type="checkbox"/>	Calibration	<input checked="" type="checkbox"/>																
Installation	<input checked="" type="checkbox"/>	Breakdown	<input type="checkbox"/>	Re-installation	<input type="checkbox"/>																
OBSERVATION / ACTION TAKEN																					
<p>Open The Consignment box after check list found ok. No physical Consignment Damages. Material received in good Condition. Installed the The balance of the Reagents and done Validation Calibration and Performed IQ/OQ PE Demonstration and Submitted Calibration function and firm Demo. Balance working fine.</p>																					
Completion Remarks/ Pending Reason	Installation Completed with IQ/OQ PE Demonstration Completed.	Call Attended Date	Call Closed Date	Status																	
		28/03/24	28/03/24	Open <input type="checkbox"/> Closed <input checked="" type="checkbox"/>																	
Quality of Service	Excellent <input checked="" type="checkbox"/>	Good	Average	Poor																	
Customer's Remarks / Feedback		Engineer's Remarks																			
28/03/2024		Completed T. Sudhakar 28/03/24																			
Customer Name / Signature		Engineer Name / Signature																			
28/03/2024		28/03/24																			
Mobile / Direct No.		Mobile No. 866667744																			



VIZAG - 96666 55312
 INDORE - 99938 60072
 BENGALURU - 88844 40068
 CHENNAI - 9381206940

Please register your complaints with
OUR CUSTOMER CARE MOBILE: +91 9848 444 907
 Email: customercare@smartlabtech.net