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Smart Labtech Pvt. Ltd.

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QSR.No.SLPL/SER/SR/01

SERVICE REPORT

Service Report No.: 7787	Contact Person: Ravinder Akollu
Customer Name & Address M/S. Indian Immunologicals (I3 Sy.No 281-284 4.321. Biotech park phase-III, Karakapetlu(V)	Designation: Manager
Purchase Order No. & Date: 4511004490 21/06/2023	Department: Production Incharge
Login ID No. & Date: INS0616/0612 06/07/2023	Tel No.:
	Email ID: a.ravinder@indimmun.com
	Invoice No. & Date: 0644 06/07/2023
	Date of Installation: 01/09/2023

Engineer Name: S. NAGARAJ	Visit No. I/II/III/IV	Start Time:	End Time:
Make & Model	Serial No.	Problem	TYPE OF VISIT
Horiba Laqua pH2000	JG2A 0064	Installation & Qualification	Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/> Consignment Verification <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/> Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/> Re-installation <input checked="" type="checkbox"/>

OBSERVATION / ACTION TAKEN **Done** The installation and given training to users. **Done** The calibration will using standards and submitted the document. **Found ok**

Completion Remarks Pending Reason	Completed	Call Attended Date	Call Closed Date	Status
		01/09/2023	01/09/2023	Open <input type="checkbox"/> Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input type="checkbox"/>	Good <input checked="" type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>

Customer's Remarks / Feedback	Engineer Comments / Remarks
@A/urker 01/09/2023	(M) 01/09/2023
Customer Name / Signature	Engineer Name / Signature
Mobile / Direct No. 8498824440	Mobile No. 9848444830

REGIONAL OFFICES

VISAKHAPATNAM AHMEDABAD
BENGALURU MUMBAI
CHENNAI KOLKATA

Please register your service queries with
OUR CUSTOMER CARE MOBILE: +91 9848 444 907
Email: customercare@smartlabtech.net