



Bio-Rad
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For Tech Support / Service Call Log
 18001031224 / 9873177477
 (Monday to Friday 9AM to 5PM)

Institute: **INDIAN IMMUNOLOGICAL ST**
 Contact name: **L. Srivivas**
 Dept./Div: **De**
 Address: **Kakkapatta**
 City: **Hyderabad** Pin Code: **501**
 Tel: **779013223497**
 E-mail: **l.srivivas@indimmune.com**

S.No **273946** SER-QR-09 (Revision 2.0)

FIELD SERVICE REPORT

Service Territory: **SOUTH** FSR No.:
 Case log No.: Case Log Date:
 Work Order No.:
 Event Occurance Date/Time:
 Contract /Reference No.:

Instrument: **MP Tetra Cell** Serial No.: **552BR201794**
Power Pac Basic O41BR179542
 S/W Version: **Wide Num Sub Cell q1** F/W Version: **258BR032053**

Complaint: **Installation and application demo**
 Complaint Analysis: Reproducible (Y/N):

Action Taken: **Systems were installed as per protocol. Cells were prepared & samples were run. Systems are working fine.**

Checks Performed:

Remarks:

Measuring Device (For Validation only)

Model Description	Serial No.	Certificate No.	Expiry Date

Parts Used / Recommended

Part No.	Description	Warehouse	Cost Component	Qty	Cost (INR)

Service Job has been completed satisfactorily

Customer Comments: **Spl factory**

Customer (Name, Signature & Stamp): **Dr. Srinivas, Hyderabad**

Date: **29.05.19**

FOR OFFICE USE WORK ORDER STATUS Closed Pending RSM

WHITE: OFFICE COPY LIGHT GREEN: CUSTOMER COPY

Division/Group

CDG - CSD/IDD/IHD/CID/Other:
 ISG - LAD/PFD/GXD/QLB/CBB/Other:

Service Job Classification

Service Activity	Billing Type
<input type="checkbox"/> Repair	<input type="checkbox"/> Warranty
<input type="checkbox"/> Preventative Maintenance	<input type="checkbox"/> Reagent Rental
<input checked="" type="checkbox"/> Installation	<input type="checkbox"/> Contract
<input type="checkbox"/> Validation	<input type="checkbox"/> Upgrade
<input type="checkbox"/> Depot Repair	<input type="checkbox"/> Installation
<input type="checkbox"/> SW/HW Upgrade	<input type="checkbox"/> Billable
<input type="checkbox"/> Relocation	Others:
<input checked="" type="checkbox"/> Demo / Training	
<input type="checkbox"/> Application Support	
Others:	

Utilization

Date	Time In	Time Out	Labor Hrs	Travel Hrs
29/5/19	10AM	5PM	7	0

Dr. Abhinav Choudhury

9836909007

BIO-RAD REPRESENTATIVE

SIGNATURE