



COMPACT SYSTEMS PVT LTD

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New Delhi / Hyderabad

F03-19
COMPACT - UPS
ISO 9001:2015
Power to perform. Anytime.

8012

FIELD ENGINEER CALL REPORT

Call Ticket No :

ORGANISATION NAME : indian immunological ltd Contact Person : Guru Kumar
1 : Rachiboruli Contact Number : 961 88 27 407
2 : Hyderabad PIN : 500032 Contact Email :

Received on : 10/12/19 Time :
Attended Date : 7/11/2020 Time : 12:30 Call End Date : 7/11/2020 Time : 02:00

Product : UPS Inv VRP Servo Isolation
Inverter Status : UW AMC Chargeable
Capacity : 3kVA DC Volts : 96
Make : Compact
Model : ENT
Sl.no : 31002536698 2846
Configuration : UNITARY HSB PRS 700017
Load Connected:
No. of PC : 1 Projector :
DMP Printer : Fan :
Laser Printer : Lights :
EPABX : DVR/CCTV :
Server : Others : 1
% Load Shown in LCD Display :

TYPE OF CALL

BATTERY DETAILS

Down Call	<input checked="" type="checkbox"/> Disconnection	UPS / Battery Order	Battery AH	<u>7</u>
At BD Call	<input type="checkbox"/> Re-Installation	Discussions	Battery Make	<u>Quanta</u>
	<input type="checkbox"/> St/By UPS / Battery	AMC Related	Battery Type	<u>SMF</u>
Inspection	<input type="checkbox"/> Battery PM	Training / Demo	Battery Volts	<u>12</u>
Installation	<input checked="" type="checkbox"/> Battery Repl	UPS / Battery Shifting	Battery Qty	<u>8</u>
Pre Installation	<input type="checkbox"/> Battery Backup		Battery	<u>80198 Dec</u>
Problem Reported by Customer:	<u>New ups installation</u>			
Work Taken:	<u>New rebuilt ups installation completed. ups working with load by both supplies (CFX 96 Real Time System)</u>			

FAILURE PARTS DETAILS: FAILED / REPLACED

BATTERY PARAMETERS

SITE PARAMETERS

DC Voltage W/O Battery	<u>96</u>	Genset Frequency	<u>50</u>
DC Voltage W/O Mains	<u>108</u>	Dedicated Earth Availability	<u>✓</u>
Battery Conditions - OK Qty	<u>✓</u>	Room temperature	<u>27</u>
Battery Condition - Weak Qty	<u>X</u>	Air Conditioner / Room Ventilation	<u>✓</u>
Distilled Water level	<u>X</u>	Dust Free (Fail / Ok)	<u>✓</u>
Battery Charging Current	<u>0.7A</u>	Power Failure Duration / Day	<u>?</u>
DC Low Cut off Voltage	<u>10.5</u>	No. of Times Power Failure / Day	<u>1</u>

Tested Values:

R-Y / L - N	<u>243</u>	O/P Volt R-Y / L-N	<u>230</u>
Y-B	<u>J</u>	O/P Volt Y-B	<u>J</u>
B-R	<u>J</u>	O/P Volt B-R	<u>J</u>
L-E	<u>J</u>	O/P Volt L-E	<u>J</u>
E - N	<u>42</u>	O/P Volt E-N	<u>1.2</u>
Frequency	<u>50</u>	O/P Frequency	<u>50</u>

Present Status : WORKING DOWN UNDER OBSERVATION
Job STATUS : COMPLETED INCOMPLETE PENDING FOR SPARES

Field Engineer's Remarks / Suggestion:
The above job was carried out and completed to the satisfaction of the customer. The Equipment is working Satisfactorily.
Signature: [Signature]
Name & Designation: [Signature]

