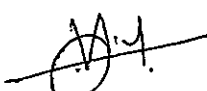


FIELD SERVICE / APPLICATION TRAINING REPORT

CUSTOMER NAME	Indian immunological Limited		FSE/FAS	Nirmal	
ADDRESS	Karkapatla, Siddipet Dist		DATE	12-Jul-19	
			SAP SO No.		
CONTACT PERSON	Mr. Venkateswararao		MODEL	7500 Fast	
DESIGN & DEPTT.	QC		SERIAL NO.	2750107964	
TEL / FAX	772014376		VISIT TYPE	Warranty	
EMAIL ID	v.venkateswararao@indimmune.com		JOB TYPE	Installation	
WEEKLY OFF	Sat&Sunday				
Customer PO no. & Date					
PROBLEM REPORTED	Installation				
DESCRIPTION OF WORK PERFORMED					
Installed 7500 instrument and its computer as per standard procedure.					
Installed AccuSEQ 2.1 software and completed all calibration. Also completed IQOQ documentation.					
Installed AccuSEQ 2.1.1 software patch.					
Completed IQOQ supplement for 2.1.1 upgrade patch.					
Instrument is working fine and ready for the use.					
ELECTRICAL CONDITIONS	LINE TO NEUTRAL VOLTAGE		NEUTRAL TO EARTH VOLTAGE		
SPECIAL NOTE					
JOB COMPLETED : YES / NO					
Yes					
PARTS DETAILS					
SERIAL NO	DESCRIPTION	PART NO.	REPLACED		REQUIRED
			IVGN	CUST	
DATE	TRAVEL TIME	TIME ON JOB		FOR Thermo Fisher Scientific	
		START	END		
				FOR CUSTOMER	
				Venkat 12.07.19	
GURGAON OFFICE	INVITROGEN BIOSERVICES INDIA PVT. LTD., 372, UDYOG VIHAR, PHASE - II, GURGAON - 122 016, HARYANA. PH : 0214 2843000 ; Email: ServiceIndia@lifetech.com				
BANGALORE OFFICE	INVITROGEN BIOSERVICES INDIA PVT. LTD., PLOT NO.2, 2ND FLOOR - 2B, TATA XYLEM DEVASANDRA INDUSTRIAL AREA, MAHADEVAPUR POST WHITEFIELD, BANGALORE - 560 048. PH: 080 41725485 ; Email: ServiceIndia@lifetech.com				
MUMBAI OFFICE	INVITROGEN BIOSERVICES INDIA PVT. LTD., 403-404, DELPHI B WING, HIRANANDANI BUSINESS PARK, POWAI. MUMBAI - 400076. PH - 022 - 66802100 ; Email: ServiceIndia@lifetech.com				
KOLKATA OFFICE	INVITROGEN BIOSERVICES INDIA PVT. LTD. OMEGA TOWER, BENGAL INTELLIGENT PARK, 5TH FLOOR, PLOT: A2, M2 & N2, BLOCK- EP & GP, SECTOR - V, SALT LAKE CITY, KOLKATA- 700091 PH: 033 66087300 ; Email: ServiceIndia@lifetech.com				



GENESIS

BIO SOLUTIONS

102, Satguru Apartments Extn., 12-13-99, Street No. 3
 Lane No. 1, Tarnaka, Secunderabad-500 017.
 Tel : 040-27006675, 27006676, Mob : 9848288153
 Fax : 040-40075042
 E-mail : service@genesishbiosolutions.com

INSTRUMENTS SERVICE REPORT

Customer's Name : TIL, Karkapalla No. : 1770
 Customer's Address : _____ Date : 10-07-2019
 Name of the User : A. Samuel moses Tel. No. : 998513943
 E-mail ID : a.samuelmoses@indimaaae.com Fax. No. : _____

Instrument Details		Service Type	
Model	: <u>on line UPS</u>	<input checked="" type="checkbox"/> Warranty	<input type="checkbox"/> Charged Call
Sr. No.	: <u>310022012947866000137</u>	<input type="checkbox"/> AMC	<input type="checkbox"/> Application Support
Call Details		Type of Call	
Complaint Recd.	Date	<input checked="" type="checkbox"/> Installation	<input type="checkbox"/> P.M. Visit 12
	Time	<input checked="" type="checkbox"/> Consignment Check	
Response	<u>10-07-2019</u>	<input type="checkbox"/> Breakdown	
Job Completed	<u>10-07-2019</u>	<input type="checkbox"/> Reinstallation	
		Work Carried Out At	
		<input checked="" type="checkbox"/> Site	<input type="checkbox"/> Service Center

Problem as Reported by the Customer : unpacking and installation of UPS
 Service Engineer's Observation : checked instrument found in good condition and received all items as per the purchase order. instrument installation is completed successfully, found working satisfactory and customer is satisfied

Repair Carried Out (Attach Separate Sheet, if Required): _____

Following Parts Have Been Replaced/Need to be Replaced	To Be filled in by Customer
<input type="checkbox"/> Instrument Un-repairable at Site & Needs to be send to Service Depot.	<input type="checkbox"/> Instrument Installed & Found Working Satisfactory
<input type="checkbox"/> Instrument beyond repairs	<input type="checkbox"/> Preventive Maintenance Carried Out Satisfactory
Follow-up Action Required (If Any) : _____	<input type="checkbox"/> Fault Rectified & Instrument Working Satisfactory
	<input type="checkbox"/> We hereby Approve* Rs.....for Parts Replace / To be Replaced
	<input type="checkbox"/> Comments (If Any)
	Seal Date _____ Customer Signature <u>AS 10.07.19</u>
	Name <u>A. Samuel Moses</u>
	* Only for parts changed & all other charges will be extra as applicable.

Name : Prince Tiwari Received at H.O. on : _____
 Time : _____ Service Engineer's Signature P. Tiwari Checked by : _____

Note: Parts replaced are chargeable except during warranty period. Consumables used for the instrument are not covered by Warranty & hence are chargeable. Parts replaced due to mishandling during operation or otherwise will also be charge in every case. In case of any difficulty or suggestions, please contact Service Manager on following Address. 9948289994/9912229930

Authorised Distributor of Thermo Scientific brand products includes Formal/IEC/EC/Savant/Hybaid/Sorvall & Barnstead range of products.