



ISO9001-2015 CERTIFIED COMPANY

## Lyophilization Systems India Pvt Ltd

SERVICE REPORT		Doc. No: LSIPL/EC-F-001 Rev-00	
Customer Information		Complain Information	
Customer Name : <u>IIL</u>		Model No: <u>Lyodryer</u> Project No. : <u>740</u>	
Complained by : <u>Mr. Phani Kumar</u>		Complain Date :	
Phone No : <u>9440373734</u>		Complain Number :	
Terms: <input type="checkbox"/> Warranty <input checked="" type="checkbox"/> AMC <input type="checkbox"/> AMC - Break Down		<input type="checkbox"/> Free Visit <input type="checkbox"/> Paid Visit	
Complain Details		Operation Parameters : Lab Units	
Nucleation chamber and camera installation		Stabilizer Power Supply : <u>205V</u>	
		PLC Voltage : <u>5.1V</u>	
		Discharge Pressure 1	<u>220 P<sub>3R</sub></u>
		Discharge Pressure 2	<u>110 P<sub>3R</sub></u>
		Fluid Pressure	<u>—</u>
		Fluid Level	<u>30%</u>
Cause Identified		Insulation Status	<u>OK</u>
		Shelf Operation	<u>OK</u>
- do -		Shelf temp	<u>—</u>
		Cond Temp	<u>-80.6°</u>
		Vacuum and Oil	<u>OK</u>
Call Completion Information			
<p>* Condenser temp trail taken +20°C TO -40°C reached in 5mins</p> <p>* Condenser ultimate temp is -80.6°C</p> <p>* Nucleation cycle trail taken and all parameters found satisfactory.</p>			
Spares/Parts Used :			
Call Status :		Completed:	Not Completed:
Attended Date : <u>13/16/17/09/2019</u>		Attended Time: <u>10:30 AM</u>	Attend by : <u>ch. chandrasekar</u>
Customer's Sign & Stamp		Service Engg Sign: <u>[Signature]</u> <u>17/09/2019</u>	
Customer's Remarks:			