



Lyophilization Systems India Pvt Ltd

SERVICE REPORT		Doc. No: LSIPL/EC-F-001 Rev-00	
Customer Information		Complain Information	
Customer Name : <u>TIL</u>		Model No: <u>LYO LAB</u>	Project No. : <u>2127</u>
Complained by : <u>MR. Srikanth</u>		Complain Date : <u>05/08/19</u>	
Phone No : <u>NA</u>		Complain Number : <u>NA</u>	
Terms: <input checked="" type="checkbox"/> Warranty		<input type="checkbox"/> AMC	<input type="checkbox"/> AMC - Break Down
		<input type="checkbox"/> Free Visit	<input type="checkbox"/> Paid Visit
Complain Details		Operation Parameters : Lab Units	
<u>Installation</u>		Stabilizer Power Supply : <u>-</u>	
		PLC Voltage : <u>-</u>	
		Discharge Pressure 1	
		Discharge Pressure 2	
		Fluid Pressure	
		Fluid Level	
		Insulation Status	
		Shelf Operation	
Shelf temp			
Cond Temp			
Vacuum and Oil			
Cause Identified			
Call Completion Information			
<p>1. Machine moved into desired location and fixed All parts and computer found ok.</p> <p>2. checked the machine after SAT found ok.</p> <p>3. Then Tared manual cycle found ok</p>			
Spares/Parts Used : <u>-NA-</u>			
Call Status :		Completed: <u>✓</u>	Not Completed:
Attended Date : <u>05/08/19</u>		Attended Time: <u>9:30</u>	Attend by : <u>V. Harish Kumar Reddy</u>
Customer's Sign & Stamp		Service Engg Sign:	
<u>S. Srikanth</u> 19.08.19			
Customer's Remarks: <u>Installation completed successfully.</u>			