

(A) SERVICE REPORT

DATE	08/06/20	COMPLAINT NO.	
SERVICE REPORT NO.	2020/SKK/050		

(B) CUSTOMER DETAILS

CUSTOMER NAME	M/S IIL		
PLANT ADDRESS	Gaehibowli		
CONTACT PERSON:	N. Srinivasulu	EMAIL ID1	
CONTACT NO 1:	9802429300	CONTACT NO 2:	

(C) INSTALLATION DETAIL

EQUIPMENT NAME	System Details	M/c. No. (as per Invoice)	QTY	Tag No.	DATE OF INSTALLATION	CUSTOMER PO NO.	PENDING PAYMENT
TWS (Load cells)	4x500kg	2019/25815	01		01/06/20	4566003630	
	DET-500A	2019/25817			08/06/20		
		2019/25664					
		2019/25631					

(D) SERVICE DETAILS

(A) Please pick Type of Service	(B) Engineer Name	(C) Complaint	(D) Type of Defect	(F) PO No. (Service PO / Commissioning PO)	(E) Visit Charges
Commissioning	Shijin				

(A): Reported to site on 01/06/20 & 08/06/20 for commissioning of TWS. During the visit below mentioned activities carried out.  
 (B):  
 (C):  
 (D):  
 (E):  
 (F):

Note: If any above option answer is "Other" then please provide detail in relevant column

(E) OBSERVATIONS (In case of Problem)

It's observed load mount installed without anchoring/grafting

(F) SOLUTION / SERVICE DONE:

- 1) installed the load cells & Junction box
- 2) Done load cells cable dressing & termination
- 3) Power up the controller and checked the load cells mv
- 4) Load cells mv balanced by using shim plates and found ok.
- 5) Controller configured and done zero and span calibration by using standard weights.
- 6) checked the system linearity repeatability and zero stability found ok.
- 7) Successfully commissioned the system & handed over to customer.

(H) RECOMMENDATION:

Suggested to do anchoring/graouting for load mount bottom plate.

(I) TRAINING PROVIDED

PERSON NAME	DESIGNATION	TYPE OF TRAINING	SIGNATURE
Hasshavardhan		Calibration	

(J) SPARE PARTS RECOMMENDED

PART CODE	DESCRIPTION	SPEC	QTY.
	Load cell Controller	CMIINT DAT500A	02
		500kg	02

(K) SERVICE SUMMARY

PARTICULAR	DATE (DD/MM/YYYY) ME (HH:MM:SS)	ESTIMATED TIME FOR SERVICE (In hours)
ARRIVAL DATE & TIME	01/06/20 & 08/06/20	9:30AM
DEPARTURE DATE & TIME	08/06/20	6:20PM
TOTAL SERVICE DURATION	2 days	In Hours
SERVICE STATUS	closed.	
ESTIMATED EXPENSES ON VISIT		

(L) CUSTOMER FEEDBACK:

Technical Competence of Service Engineer	Rate Our Engineer Attitude	Rate time taken for commissioning of System
Performance of the System Commissioned	Over All Rating	1- Unsatisfactory , 2 - Scope for Improvement , 3-Good, 4-Very Good, 5-Excelent

(M) PAYMENT

TYPE OF PAYMENT	DESCRIPTION	No of Days	RATE/DAY	TOTAL AMOUNT
Service Charge	Per Day Charges	02		
		TOTAL		
Sales Lead	Qty	Contact Person	QC Perosn Details	Email ID:-

SIGNATURE OF PRECIA MOLEN ENGINEER

W.S. Paus  
08-06-20

CUSTOMER SIGNATURE & SEAL