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Smart Labtech Pvt. Ltd.

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Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

SERVICE REPORT

Service Report No.: 6563		Contact Person: V. Beechi	
Customer Name & Address		Designation: Executive	
MIS. INDIAN IMMUNOLOGICALS LIMITED. SYNO:- 251 to 254, E32 KALAKAPATLA VILLAGE.		Department: CR	
		Tel No.: 9042612423	Fax No.: -
Purchase Order No. & Date: 4511003788 01/11/2021		Invoice No. & Date: 2082 24/01/2022	
Login ID No. & Date:		Visit Date: 24/02	Date of Installation: 02-02-2022
Engineer Name: K.V.S.VAMSI KUSHNA	Visit No. I/II/III/IV/V	Start Time: 11:40	End Time: 14:30
Make & Model	Serial No.	Problem	TYPE OF VISIT
HORIBA F-72	B21E0006	Installation	Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/>
EQUIP ID:-	KA04/PHM/005.		Consignment Verification <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/>
EPSON PRINTER	RHAF 307911	Installation	Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/>
M188D			Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/>
			Re-installation <input checked="" type="checkbox"/>

OBSERVATION / ACTION TAKEN

The above mentioned pH meter and printer are assembled.
All parameters as per end user requirement set.
10/100/1PA performed with 5 point buffers and passed.
Training provided to end user. Pendrive of firmware given.
Validation documents submitted.

Installation completed and Handed Over instrument in safe.

Completion Remarks Pending Reason	Installation Completed.	Call Attended Date	Call Closed Date	Status	
		02/02/2022	02/02/2022	Open <input checked="" type="checkbox"/>	Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input checked="" type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	

Customer's Remarks / Feedback	Engineer Comments / Remarks
V. Beechi 02.02.22	Installation completed & docs submitted.
Customer Name / Signature	Engineer Name / Signature
	Vamsi Krishna 02/02/2022
Mobile / Direct No.	Mobile No. 9133330698.

REGIONAL OFFICES

VIZAG - 96666 55312
BENGALURU - 88844 40068
CHENNAI - 9381206940

Please register your complaints with
OUR CUSTOMER CARE MOBILE: +91 9848 444 907
Email: customercare@smartlabtech.net