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# Smart Labtech Pvt. Ltd.

Plot # 75B, SV Co-Op. Industrial Estate, Phase-II, Balanagar, Hyderabad - 500 037, TS, INDIA.  
Phone: +91 40 2377 4310, 2377 4311, Fax: +91 40 2377 4309  
E-mail: info@smartlabtech.net, service@smartlabtech.net, customercare@smartlabtech.net  
Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

## SERVICE REPORT

Service Report No.: <b>6562</b>	Contact Person: <b>K.Kishan</b>
Customer Name & Address	Designation: <b>Dr. Manjoo</b>
MIS. INDIAN IMMUNOLOGICALS LIMITED SYNO:- 281 & 284 & 321. KARAKAPATA VILAGE	Department: <b>OC</b>
	Tel No.: _____ Fax No.: _____
	Email ID: <b>k.kishan@indianimmuno.com</b>
Purchase Order No. & Date: <b>4511003788 01/11/2021.</b>	Invoice No. & Date: <b>2082 24/01/2022.</b>
Login ID No. & Date:	Visit Date: <b>22/2/22</b> Date of Installation: <b>02/02/2022</b>
Engineer Name: <b>K.V.S. VANSHI KRISHNA .</b>	Visit No. I / II / III / IV / V
	Start Time: <b>9:15AM</b> End Time: <b>11:30AM</b>

Make & Model	Serial No.	Problem	TYPE OF VISIT			
HORIBA F-72	B21D0001	Installation	Warranty	<input checked="" type="checkbox"/>	Courtesy	<input checked="" type="checkbox"/>
			Consignment Verification	<input checked="" type="checkbox"/>	AMC	<input checked="" type="checkbox"/>
EPSON TM U2200	RHAF307590	Installation	Chargeable	<input checked="" type="checkbox"/>	Calibration	<input checked="" type="checkbox"/>
M188D			Installation	<input checked="" type="checkbox"/>	Breakdown	<input checked="" type="checkbox"/>
			Re-installation	<input checked="" type="checkbox"/>		

### OBSERVATION / ACTION TAKEN

The above said ph meter and printer installed.  
All user defined parameters feeded in the meter.  
ISO/CLP printout format configured. Software Pendrive submitted.  
Spout Calibration performed and is passed. Training provided.  
Validation documents prepared and submitted to end user.  
Installation completed.

Completion Remarks	<b>Installation completed.</b>	Call Attended Date	Call Closed Date	Status	
Pending Reason		<b>02/02/2022</b>	<b>02/02/2022</b>	Open <input checked="" type="checkbox"/>	Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input checked="" type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	

Customer's Remarks / Feedback	Engineer Comments / Remarks
<b>K.Kishan</b>	<b>Installation completed and done provided.</b>
Customer Name / Signature <b>U</b>	Engineer Name / Signature <b>Vanishi Krishna</b>
Mobile / Direct No. <b>814 326 0036</b>	Mobile No. <b>9133330698</b>

REGIONAL OFFICES

VIZAG - 96666 55312  
BENGALURU - 88844 40068  
CHENNAI - 9381206940

Please register your complaints with  
OUR CUSTOMER CARE MOBILE: +91 9848 444 907  
Email: customercare@smartlabtech.net