

CUSTOMER SERVICE REPORT

SAMITEK INSTRUMENTS

1362, Sector - 16, Faridabad, Haryana - 121 002

Phone : 0129-4163032

Email : sales@samitekstruments.com

2396
No.

Date : 10/10/2022 Customer Principal Samitek

Reference No. PONO! 4513002750 — K. NAGARAO

Service Nature Installation Warranty Paid Service Service Contractof Miscellaneous

Instrument : IUC SYSTEM Customer : M/S INDIAN IMMUNODIAGNOSTICS
Principal : TECHNIPAST LIMITED
Model / Type : SMARTFLOW/EMBOXUSFOR RAJSHARADAN
Serial No. : 22001414 GACHIBOWLI

Customer Equipment ID : N/A
Input Voltage : 235V UPS Power RAW Power

Reported Problems : INSTALLATION AND VALIDATION

Actions taken : UNPACKED THE IUC SHIPMENT FOUND AND RECEIVED
IUC SYSTEM AS PER ORDER,
CONNECTED R91H RAT CLASP RACK (MODEL NO: HN36 FESU)
TO AHU AND PERFORMED CALIBRATION AND VALIDATION
FOUND ALL TEST RESULTS ARE UNDER ACCEPTABLE CRITERIA
SUCCESSFULLY COMPLETED INSTALLATION AND VALIDATION
PERFORMED I.Q., O.Q. AND P.Q. DOCUMENTS

Engineer Comment / Follow - up action : PLEASE GO THROUGH USER MANUAL
BEFORE USE MACHINE, AND PROVIDE UPS POWER TO IUC

Spares Utilized : / / / /

Service Period On	From Hrs.	To Hrs.	Service Period On	From Hrs.	To Hrs.
07/10/2022	10:30	14:30	/	/	/
10/10/2022	11:30	14:30	/	/	/

Customer Certification on Job Status Complete Incomplete

Customer Comments : - Nil

Engineer Signature : [Signature] 10/10/2022 Customer Signature with Date & Seal : [Signature] 10/10/2022

Office Comments