





## CUSTOMER SERVICE REPORT

Technician Signature:

Sanjay Nagavamshi

Customer signature:

Cytiva is proud to offer a full 90 day warranty for all parts and labour detailed in this report, covering any subsequent repair due to the same or related failure.

Customer signatures are captured and encrypted electronically and stored on secure Cytiva servers as indication that all work has been done to customer's satisfaction and the equipment is in acceptable working condition unless Work Order Status is marked "incomplete". Any disputed repairs or charges must be acknowledged in writing within 30 days of invoice date. The image of the customer signature for this report is available from Cytiva upon request.

Should this service report be related to a product installation, the Customer confirms that the Product has been delivered & complies with the terms of the purchase contract. The customer has accepted the product after inspection and installation

This is not an invoice - Local sales taxes and any customer specific pricing will be applied prior to issue of official invoice.

All goods and services are sold subject to the terms and conditions of any master sales agreement or other negotiated and agreed terms you have with Cytiva or, if there are no such master agreement or terms currently in effect, subject to the terms and conditions of sale of Cytiva. A copy of these terms and conditions is available on request from your Cytiva contact. You can also find these terms and conditions using the link: [www.cytiva.com/terms](http://www.cytiva.com/terms) for your local language terms and conditions.





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06.09.22

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