



Service Report



CUSTOMER NAME AND DETAILS :		Indian Immunological Ctel								
Branch Name	H-4	Service Ticket Number	com							
Machine Location	gudalur bldg	Machine Inspection Date	08/12/2023							
Name of the Customer Representative	Venugopal Rao	Service Engineer Name	mithun							
Customer Mobile Number	9729931524	Visit Type	Warranty	<input type="checkbox"/>	AMC/CAMC	<input type="checkbox"/>	Paid visit	<input type="checkbox"/>	Others	<input type="checkbox"/>
Machine Model	E4545		Maintenance	<input type="checkbox"/>	Maintenance	<input type="checkbox"/>	Maintenance	<input type="checkbox"/>	Commissioning	<input checked="" type="checkbox"/>
Machine Serial Number	553510A0094		Repair	<input type="checkbox"/>	Repair	<input type="checkbox"/>	Repair	<input type="checkbox"/>	Demo	<input type="checkbox"/>
Hour Metre Reading	-								Training	<input checked="" type="checkbox"/>
										<input type="checkbox"/>

CUSTOMER COMPLAINT DETAILS :

machine installation & training.

OBSERVATION AND ACTION TAKEN :

- 1) Check machine
- 2) machine All accessories Received
- 3) machine installation done and training also done
- 4) machine Hand over to customer.
- 5) machine is working condition

CUSTOMER COMMENTS :

Mithun
9702226120

SIGNATURE of the Service Engineer

D. Balhar C
08.12.23

SIGNATURE of the CUSTOMER

Roots Multiclean Ltd.

R.K.G. Industrial Estate, Ganapathy, Coimbatore - 641 006, India. Tel : +91 422 4330 330.
Email : rmcisales@rootsemail.com, Website : rootsmulticlean.com

Customer Service Support : 95978 12345

Spares REQUIREMENT

Customer Name / Code :	Service Ticket No :
Customer E-mail ID :	Service Ticket Date :

Below parts need's replacement

Below parts are replaced

Sl.No	Part Number	Description	Qty	Replacement Code	Remarks (If any)
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					

SIGNATURE of the Service Engineer

SIGNATURE of the CUSTOMER

Replacement codes

- | | | | | |
|-----------------------|----------------------|-----------------------|-------------------|---------------------------------|
| (A) Accidental Damage | (G) External Damage | (M) Not working | (S) Short circuit | (Y) Improper routing / Assembly |
| (B) Broken | (H) Leakage | (N) Open circuit | (T) Swelling | (Z) Transit damage |
| (C) Consumable | (I) Low performance | (O) Part Life Expired | (U) Water Entry | (AA) Abnormal sound |
| (D) Crack | (J) Maintenance part | (P) Rusted | (V) Worn out | (AB) Excess play |
| (E) Cut | (K) Malfunctioning | (Q) Safety stock | (W) Rubbing | (AC) Misalignment |
| (F) Dust Entry | (L) Missing | (R) Seized | (X) Twisted | (AD) Separated |

Customer

ROOTS MULTICLEAN LTD

SF NO.237/A2 TO 243/3,KOVILPALAYAM TO NEGAMAM ROAD,KANIYALAMPALAYAM VILLAGE,KINATHUKADAVU(TK),COIMBATORE-642120, , TEL-04259258414,EMAIL-nagarajan@rootsemail.com GSTIN:33AABCR0315F1Z3, PAN No:AABCR0315F, CIN:U36999TZ1992PLC003662



S. No: 0014003678 M/s. INDIAN IMMUNOLOGICALS LTD RAKSHAPURAM GACHIBOWLI POST Hyderabad-500032 Telangana GSTIN No : 36AAACI6620F1ZV	Ship To: 14003678-INDIAN IMMUNOLOGICALS LTD RAKSHAPURAM GACHIBOWLI POST Hyderabad-500032 Telangana Contact Person & Phone: NARESH BANDA & + 917989430161 ROOTS Rep Phone : 7995888326	TAX INVOICE	
		Invoice No. : 5512312510 Date : 23.11.2023 PO No. : 4508031499 PO Date : 21.11.2023 Our Ref No. : 345780 Our Ref Dt : 23.11.2023 Acc Ref No. : 90037992 Delivery No. : 0080698590	

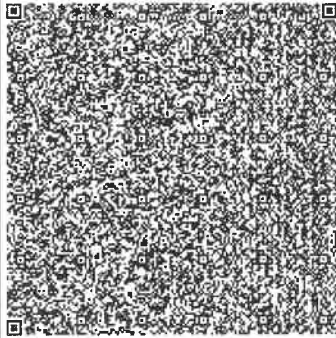
S. No	Item Code/ Description/ Mc.SI.No./HSN Code	Qty /UoM	Rate /Unit	Discount Amount	Freight / P&F Amount	Taxable Value	IGST	Tax Amount
1	558350178-00/BRUSH GROUP 450 - NYLON 66//84799090	3/EA	3770.87	565.63-	0.00	10746.98	18	1934.46
Sub Total				565.63-		10746.98		1934.46

*For R&D
Dr- Y. Venu*

28.11.2023

*CR: 5000598724
27/11/23*

IRN: e73053f72bf04a370afc03021f10b109f17481b814a2176ca89bb2e4f884ec01

Payment Terms : 30 Days Credit Transporter : GATI-KINTETSU EXPRESS PRIVATE LIMIT LR No & LR Dt : 501965004577 & 23.11.2023 ROOTS Rep ID : Balaji Damodar Mule (Hyderabad - Branch) Tel: 7995888326, 040 27164483/27164484 Boxes & Weight : + 30/15KG Place of Supply : 36,Telangana InCoterms : Paid Basis to Our A/C E-way Bill No : 561578341354		Discount : 565.63- IGST 18% : 1934.46 Rounding Off : 0.44
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TOTAL AMOUNT IN WORDS: RUPEES TWELVE THOUSAND SIX HUNDRED EIGHTY ONE ONLY	TOTAL	12681.00
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Terms & Condition : 18% Interest per annum will be charged on all the dues. Goods once sold will not be taken back or exchanged. Our responsibility ceases as soon as goods leave our godown. We are not responsible for any damages or loss in transit. This Transaction is Subject to Courts in Coimbatore Jurisdiction only. E.&O.E.	For ROOTS MULTICLEAN LTD <i>S. Karthikeyan</i> Prepared/Checked	Signature valid Digitally signed by DS ROOTS MULTICLEAN LIMITED(1) Date: 2023.11.23 14:14:05:30 Karthikeyan.S Location: LOGISTICS Authorized Signatory
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