



**SERVICE REPORT**

**CUSTOMER DETAILS**

Date : 22/10/2024

**Customer Name :** Indian Immunologicals Limited

**Contact Person :** Mr. Nageswara Rao Mundra,

**Customer Address :**

Survey No 281-284 & 321 Biotech Park, Phase III  
Lakshmapura Markook Mandal, Siddipet  
Kakrapatla-502281 Telangana India

**Designation :** Sr Manager

**Department :** Production

**Tel No. : NA Mo. :** 9640219215

**Email :** mnrao@indimmune.com

**INSTRUMENT DETAILS**

Call No	Call Type	Item Code	Item Name	Serial No.	PO Ref. No.
9,232	Installation	HTY-FT223 Pro	HTY-FT223	00512422	4511004835 DT.02-04-2024

**Problem Reported :**

Installation of FIT Pro.

**Action Taken (Resolution) :**

1. As per above mentioned serial number instrument today opened box and installed in production area.
2. Checked Utilities and found ok.
3. Installed FIT Pro instrument.
4. Checked working Performance and found ok.

**SPARE PARTS REPLACED / RECOMMENDED**

Call No	Item Type	Instrument Item Code	Instrument Item Name	Spare Item Code	Spare Item Name	Spare Item Managed By	Spare Item Sr. / Batch No.	Qty.	Transaction Type	Lease Days

**Engineer Remarks :** Physically checked and found ok.

**Engineer Name :** G. Radhakrishna Reddy.

**Engineer Signature :**

*G. Reddy*  
22/10/24.

**Customer Remarks :** Ok.

**Concern Name :** Mr. Nageswara Rao Mundra,

**Customer Signature :**

*N. Rao*  
18.11.2024

**Vadodara H.O. :** 16, Shreeji Krupa Society, Opp.MGVCL Circle Office, B/h Kaipvruksh Building, Gotri Road, Vadodara - 390 023.

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