

Elena Electronics Pacific Pvt. Ltd.

Plot. No. 487, Road No. 1, Kavva Avenue, Bachupally,
M.M. Dist., Hyderabad Telangana - 500090,
Tel.: +91 7780754287, Email: sales@elena.co.in

**CUSTOMER SERVICE REQUEST/REPORT**

(Don't left blank any column, fill as "NA" if it's not related to service)

CSR No.: *INDJMYV1 (Emp. ID) 000* Date:

Customer Name: *Indian Immunological Limited* Unit:

Address:

City: *Kankapalle* State: *Telangana* Country: *India*

NATURE OF WORK

Instrument Name: *MTH dataloggers* Make: *Elena MTH*

Serial No.: *2021040553 to 2021040600* Model:

Customer words on Nature of work:

Call received Date: Committed Date:

SERVICE DETAILS

Observation: *50 MTH data loggers software installed successfully completed.*

Engineer Words to Resolve:

Tick mark it may applicable for followings:

Calibration	<input type="checkbox"/>	Repeated Issue	<input type="checkbox"/>	Validation	<input type="checkbox"/>
Preventive Maintenance	<input type="checkbox"/>	Scheduled AMC	<input type="checkbox"/>	System Down (mark circle)	Yes / No

STATUS AFTER SERVICE

Complete [] / Incomplete [] / Need to send OEM [] / Keep under observation []

Details of service status (if any): *Training completed*

Start of service: End of service:

Engineer Name: Sign/Date:

CUSTOMER FEEDBACK

Quality of Work : Excellent Good [] Average [] To be improve []

Approach of Work : Excellent Good [] Average [] To be improve []

Completion of Work : Less than commitment [] As committed Over days [] Not Yet []

Price of Work : Very Expensive [] Reasonable

Suggestions/Remarks (if any): *nil*

Name: *T.N.V. SIVA PRAJAD* Designation: *Manager - QA*

Contact No.: *9912696279* Sign/Date: *31/01/22*