

CUSTOMER SERVICE REPORT



Case Number: 01079199
 Work Order Number: WO-01547719

Billing Type: Warranty
 Purchase Order: RW5
 Contract Name/Number:

Date: 3/7/2017
 Work Order Status: Completed
 Work Order Type: IQ/OQ

Customer Details

Account Number:	82900929	Location Number:	INDIAN IMMUNOLOGICALS LIMITED	Contact Name:	SRINIVAS VADLA
Account Name:	INDIAN IMMUNOLOGICALS LIMITED	Location Address:	GACHIBOWLI POST HYDERABAD , ANDHRA PRADESH	Contact Phone:	9705352225
			500032 India	Contact Email:	vadlasrinivas@indimmune.com

Product Details

Asset Tag:	HYD	Model Description:	AKTApilot system	Serial Number:	29008612-2086733
Software License:		Software Version:			

Work Details

Engineer Name:	UMESH AGARWAL
Problem:	No Issues Found IQOQ Performance
Action Taken:	Additional Actions Taken - Enter Notes Carried out IQOQ activity as per IQOQ document of this system. Performed all tests and NO deviations recorded. IQOQ and 21 CFR activity completed.
Test Performed:	Conductivity test;Flow test;pH test;Pressure test;System test;Temperature test;UV-test;Verified instrument functionality

Tools Used

Tool	Description	Tool Comments

Parts, Labor, and Travel Lines

Type	Start Date/Time	Part Number	Product Description	Work Description	Qty	Lot/Serial Number
Labor	3/7/2017 9:30 AM	28989293	BP Field Labor Tier 1, 1Hr	IQOQ Performance	4	
Labor	3/2/2017 9:30 AM	28989293	BP Field Labor Tier 1, 1Hr	IQOQ Performance	9	
Labor	3/6/2017 9:30 AM	28989293	BP Field Labor Tier 1, 1Hr	IQOQ Performance	9	
Travel	3/2/2017 8:00 AM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	
Labor	3/3/2017 9:30 AM	28989293	BP Field Labor Tier 1, 1Hr	IQOQ Performance	9	
Travel	3/3/2017 6:30 PM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	
Travel	3/2/2017 6:30 PM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	
Travel	3/7/2017 8:00 AM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	
Travel	3/6/2017 6:30 PM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	
Travel	3/6/2017 8:00 AM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	
Travel	3/3/2017 8:00 AM	28989281	Zone 1 Travel Fee	IQOQ Performance	1.5	

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 India

Phone --49307989
 supportdesk.india@ge.com

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Technician Signature:

UMESH AGARWAL

Customer Signature:

GE Healthcare is proud to offer a full 90 day warranty for all parts and labour detailed in this report, covering any subsequent repair due to the same or related failure. Customer signatures are captured and encrypted electronically and stored on secure GE Healthcare servers as indication that all work has been done to customer's satisfaction and the equipment is in acceptable working condition unless Work Order Status is marked "incomplete". Any disputed repairs or charges must be acknowledged in writing within 30 days of invoice date. The image of the customer signature for this report is available from GE Healthcare upon request. Should this service report be related to a product installation, the Customer confirms that the Product has been delivered & complies with the terms of the purchase contract. The customer has accepted the product after inspection and installation.

This is not an invoice - Local sales taxes and any customer specific pricing will be applied prior to issue of official invoice. All goods and services are sold subject to the terms and conditions of any master sales agreement or other negotiated and agreed terms you have with GE Healthcare or, if there are no such master agreement or terms currently in effect, subject to the terms and conditions of sale of GE Healthcare. A copy of these terms and conditions is available on request from your GE Healthcare contact. You can also find these terms and conditions using the link: www.gehealthcare.com/terms for your local language terms and conditions.