

Eq. Id: B9/BCN/087;
 Location: Vivus culture



CUSTOMER SUPPORT CALL
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ACCOUNT	MODEL	SERIAL NUMBER	ID NUMBER
INDIAN IMMUNOLOGICALS LTD RAKSHAPURAM GACHIBOWLI POST HYDERABAD, TELANGANA 500032	Avanti JXN-26	JXN20L047	80427522
CUSTOMER CONTACT	PURCHASE ORDER	PROPERTY NUMBER	
AGREEMENT TYPE	AGREEMENT NUMBER	EFFECTIVE DATES	
Warranty	36399170 -2-Warranty Coverage 1 Year	12/23/2020 to 6/17/2022	
CASE NUMBER	CREATED DATE/TIME		
CA-02752568	10/24/2020 12:33 PM		
WORK ORDER NUMBER	COMPLETION DATE	PERFORMED BY	INSTRUMENT CONDITION
WO-02574942		Veerupaksha Gouda	Operational

SUMMARY OF WORK PERFORMED

Reported Problem	
Symptom Summary	Installation
Problem Summary	Instrument Working fine .
Resolution Summary	*Done the Unpacking and installed the instrument . *Connected the Power supply . *Checked the specific Voltages ,Found Ok . *Run the instrument With JLA8.1000 Rotor @8000RPM in20'c and 20min.
Verification of Activity	Instrument Working fine .

SYSTEM VALIDATION: For Medical Devices - Regulatory requirements call for a final validation of instrument repair and system readiness. The final validation of instrument repair and system readiness can only be obtained through a successful QC run using the laboratory's quality control system. This repair record and the laboratory's quality control records comprise the quality documents associated with this instrument repair. Copies of these records may be required by Beckman Coulter or regulatory authorities to complete technical investigations or quality audits. We appreciate your cooperation if requested to provide copies of your QC data related to this repair.

START DATE	END DATE	DESCRIPTION	HOURS	RATE	TOTAL LINE PRICE	CUSTOMER CHARGE
11/2/2021 8:00 AM	11/2/2021 10:00 AM	SERVICE TRAVEL	2	-	-	-
11/2/2021 10:00 AM	11/2/2021 4:00 PM	SERVICE LABOR	6	-	-	-
11/2/2021 4:00 PM	11/2/2021 5:00 PM	SERVICE TRAVEL	1	-	-	-
LABOR/TRAVEL TOTAL					-	-

PART NUMBER	PART DESCRIPTION	QTY	PRICE	TOTAL LINE PRICE	CUSTOMER CHARGE
PARTS/EXPENSES TOTAL				-	-
TOTAL CHARGE				-	-

Customer Call Originator: Beckman Coulter Associate Name: Veerupaksha Gouda

Name of Person Signing Service Report:

N. S. Fox

Customer Signature



Beckman Coulter Associate Signature

Total is an estimate only and does not include applicable sales tax and shipping charges.