

Since 2001



# Smart Labtech Pvt. Ltd.

Plot # 75B, SV Co-Op. Industrial Estate, Phase-II, Balanagar, Hyderabad - 500 037, TS, INDIA.  
 Phone: +91 40 2377 4310, 2377 4311, Fax: +91 40 2377 4309  
 E-mail: info@smartlabtech.net, service@smartlabtech.net, customercare@smartlabtech.net  
 Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

## SERVICE REPORT

Service Report No.: <b>7214</b>		Contact Person: <b>B. RATHEESHAN REDDY</b>	
Customer Name & Address		Designation: <b>MANAGER - R&amp;D</b>	
<b>Indian Immunologicals Limited, Galibowli, Hyderabad.</b>		Department: <b>FMDV - R&amp;D</b>	
		Tel No.: <b>9542291232</b> Fax No.:	
		Email ID: <b>b.ratheeshanreddy@indianimmune.com</b>	
Purchase Order No. & Date: <b>4513002601 dt:</b>		Invoice No. & Date:	
Login ID No. & Date:		Visit Date: <b>28/03/22</b> Date of Installation: <b>24.03.2022</b>	
Engineer Name: <b>M. Anurath Reddy</b>		Visit No. I / II / III / IV / V	Start Time: <b>10:00</b> End Time: <b>16:00</b>
Make & Model	Serial No.	Problem	TYPE OF VISIT
<b>E110 BSC AB2-651</b>	<b>2021-167829</b>	<b>Installation and Qualification</b>	Warranty <input checked="" type="checkbox"/> Courtesy <input checked="" type="checkbox"/> Consignment Verification <input checked="" type="checkbox"/> AMC <input checked="" type="checkbox"/> Chargeable <input checked="" type="checkbox"/> Calibration <input checked="" type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input checked="" type="checkbox"/> Re-installation <input checked="" type="checkbox"/>
<b>S/D: R&amp;D / F&amp;D / BSC / OTH</b>			

**OBSERVATION / ACTION TAKEN**

Above mentioned equipment installation has been completed. performed qualification as per approved protocol. Observed all the results of the tests within acceptance criteria. Demo also imparted to the user. Equipment is working satisfactory and ready for regular activities.

Completion Remarks Pending Reason	<b>Installation completed</b>	Call Attended Date	Call Closed Date	Status	
		<b>24/03/22</b>	<b>28/03/22</b>	Open <input checked="" type="checkbox"/>	Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	

Customer's Remarks / Feedback <b>Satisfactory</b>	Engineer Comments / Remarks
Customer Name / Signature <b>[Signature]</b>	Engineer Name / Signature <b>M. Anurath Reddy</b>
Mobile / Direct No.	Mobile No. <b>9010101191</b>

**REGIONAL OFFICES**

VIZAG - 96666 55312  
 BENGALURU - 88844 40668  
 CHENNAI - 9381206940

Please register your complaints with  
**OUR CUSTOMER CARE MOBILE: +91 9848 444 907**  
 Email: customercare@smartlabtech.net