

Eq. Id: B9/MS/120 ; Location: Inactivation-1



# Smart Labtech Pvt. Ltd.

Plot # 75B, SV Co-Op. Industrial Estate, Phase-II, Balanagar, Hyderabad - 500 037, TS, INDIA.  
 Phone: +91 40 2377 4310, 2377 4311, Fax: +91 40 2377 4309  
 E-mail: info@smartlabtech.net, service@smartlabtech.net, customercare@smartlabtech.net  
 Website: www.smartlabtech.net

QSR.No.SLPL/SCR/SR/01

## SERVICE REPORT

Service Report No.: <b>5280</b>		Contact Person: P. Sukumar	
Customer Name & Address		Designation: Manager	
MIS IIL.  Gachibowli, Hyd.		Department: HBS - Production, B4 Block	
		Tel No.: 1702	Fax No.:
Purchase Order No. & Date:		Email ID: psukumar@indimmmu.com	
Login ID No. & Date:		Invoice No. & Date:	
Engineer Name: MD. Ishag		Visit No. I/II/III/IV/V	Date of Installation: 05/11/201
Make & Model		Start Time:	End Time:
Veld	Serial No. 6032.63	Problem: Installation	
MSL-50		TYPE OF VISIT	
E 2034 05'2		Warranty <input type="checkbox"/> Courtesy <input type="checkbox"/> Consignment Verification <input type="checkbox"/> AMC <input type="checkbox"/> Chargeable <input type="checkbox"/> Calibration <input type="checkbox"/> Installation <input checked="" type="checkbox"/> Breakdown <input type="checkbox"/> Re-installation <input type="checkbox"/>	

OBSERVATION / ACTION TAKEN  
 Installed & demonstrated to users.  
 equipment working fine. now it's ready to use

Completion Remarks Pending Reason	Installation completed.	Call Attended Date	Call Closed Date	Status	
		05/11/201	05/11/201	Open <input type="checkbox"/>	Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input checked="" type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	

Customer's Remarks / Feedback	Engineer Comments / Remarks
Bhadra J Bhalla	D. J. J.
Customer Name / Signature	Engineer Name / Signature
Mobile / Direct No. 1702	Mobile No. 7729995568

**REGIONAL OFFICES**  
 VIZAG - 96666 55312  
 BENGALURU - 88844 40068  
 CHENNAI - 9381206940

Please register your complaints with  
**OUR CUSTOMER CARE MOBILE: +91 9848 444 907**  
 Email: customercare@smartlabtech.net