



# Smart Labtech Pvt. Ltd.

Plot # 75B, SV Co-Op. Industrial Estate, Phase-II, Balanagar, Hyd - 500 037, TS, INDIA.  
 Phone: +91 40 2377 4310, 2377 4311, Fax: +91 40 2377 4309  
 E-mail: info@smartlabtech.net, service@smartlabtech.net, customercare@smartlabtech.net  
 Website: www.smartlabtech.net

QSR No SLPL/SCR/SR/01

## SERVICE REPORT

Service Report No: <b>1004</b>		Contact Person: <b>T. SHANMUGASUNEVESHAN,</b>	
Customer Name / Address: <b>Indian Immunological Limited, Human Biological Institute, Kozhipanai, udhagamodalam.</b>		Designation: <b>Jr. Executive</b>	
Purchase Order No. / Date: <b>1511009190 / 19-02-2020</b>		Department: <b>Quality Control</b>	
Login ID No.: <b>NA</b>		Tel No.: <b>9449 43102</b> Fax No.:	
Engineer Name: <b>D. Eswaran.</b>		Email ID: <b>shannuga@indimmune.com</b>	
Date: <b>NA</b>		Invoice No. / Date: <b>SL 20210673 / 21-07-2020.</b>	
Date of Installation: <b>27-10-2020</b>		Date of Visit: <b>09-11-2020</b>	
Start Time:		End Time:	
Model	Serial No.	Problem	TYPE OF VISIT
IR 100- Refrigerator	04.20.1105524	Installation	Warranty <input checked="" type="checkbox"/> Courtesy <input type="checkbox"/> Consignment Verification <input type="checkbox"/>
Scanlog (Data Logger)	202102099		AMC <input checked="" type="checkbox"/> Chargeable <input type="checkbox"/> Calibration <input type="checkbox"/>
LX 310 Epson printer	Q7KY250898		Installation <input checked="" type="checkbox"/> Breakdown <input type="checkbox"/> Re-installation <input type="checkbox"/>
OBSERVATION / ACTION TAKEN			
IR100 Refrigerator, Scanlog Data logger, LX310 Epson printer Installation Completed. IR100 refrigerator and Scanlog Data logger IO, QA, PA documentation Completed. Equipment working good condition.			
Completion Remarks / Pending Reason	Installation Completed.	Call Attended Date	Call Closed Date
		08.10.2020	09.11.2020
			Status
			Open <input type="checkbox"/>
			Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent	Good	Average
Customer's Remarks / Feedback	DEPT. QUALITY CONTROL		
Customer Name / Signature	T. Shanmugasuneveshan 09.11.2020		
Mobile / Direct No.	D. Eswaran 09.11.2020		
	Engineer's Remarks		
	D. Eswaran 09.11.2020		
	Engineer Name / Signature		
	D. Eswaran		
	Mobile No. 9141188		

REGIONAL OFFICES

VIZAG - 96666 55312  
 INDORE - 99938 60072  
 BENGALURU - 88844 40068  
 CHENNAI - 9381206940

Please register your complaints with  
**OUR CUSTOMER CARE MOBILE: +91 9848 444 907**  
**Email: customercare@smartlabtech.net**