

ATAGO INDIA

Instruments Pvt. Ltd.

UNIT # 103, WESTERN EDGE II, OPP. MAGATHANE BUS DEPOT, OFF. WESTERN EXPRESS HIGHWAY,
BORIVALI (EAST), MUMBAI - 400 066 TEL: 28544987, 28545173 FAX: 40713233
E-mail : customerservice@atago-india.com

INSTALLATION / SERVICE REPORT

CUSTOMER: M/le HUMAN BIOLOGICAL INSTITUTE DATE: 08/12/2022.
[A DIVISION OF INDIAN IMMUNOLOGICAL LTD].
KOZHI PONNAI, PUDUMUND POST
UDHAGAMANDALAM - 643.007 - TN.

DEPARTMENT: QC

EQUIPMENT TYPE: AUTOMATIC POLARIS METER - SACT-1 Temp. CONTROLLER WITH PC & PRINTER
SERIAL NO. : 220502N, 220107 [TEMP. CONT], N3T2B09 [DESKTOP], CNB1QBHKW3 [PRINTER HP]

TYPE OF WORK: WARRANTY SERVICE/PAID SERVICE/INSTALLATION/REPLACEMENT/AMC VIST

NO. OF DAYS: 01 FROM 08/12/22 TO 08/12/22.

COMPLAINT: "INSTALLATION & TRAINING WITH POLARISOFT V.3.0.0"

ENGINEERS REPORT: UNPACKED THE BOX AND ALL ACCESSORIES FOUND GOOD,
THEN ASSEMBLED PC & PRINTER CONNECTION DONE WITH SACTI POLARIS METER
INSTALLED THE POLARISOFT SOFTWARE IN THE ABOVE PC & DONE COMMUNICATION
SUCCESSFULLY, DONE 'ZERO SET' CALIBRATION & DONE CALIBRATION BY
USING QUARTZ CONTROL PLATE ADR: +34.67° WITH $\pm 0.01^\circ$ ACCURACY, READINGS
FOUND WITHIN ACCURACY RANGE, CONNECTED TEMP. CONTROLLER & WORKING GOOD,
EXPLAINED ALL OPERATING PROCEDURE, CALIBRATION & MAINTANANCE OF THE
INSTRUMENT & OPERATING OF POLARISOFT SOFTWARE TO CUSTOMER, GIVEN HANDS-ON
TRAINING, AND DONE ALL IQ, OQ, PA OF INSTRUMENT AND POLARISOFT S/W,
FINALLY INSTRUMENT INSTALLED & COMMUNICATING WITH S/W & WORKING SATISFACTORILY.

CUSTOMER COMMENTS:

ATAGO ENGINEER:

NAME: RAJAMUDI. V

Signature:  08/12/2022.

CUSTOMER REPRESENTATIVE:

NAME: ED. VENKATESAN

Signature & Seal:  08/12/22

