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Website: www.smartlabtech.com

QSR.No.SLPL/SER/SR/01

SERVICE REPORT

Service Report No.: 12642	Contact Person: Mr. K. L. Shwornath
Customer Name & Address M/S. INDIAN IMMUNOLOGICAL LTD. GACHIBOWLI, HYDERABAD.	Designation: Deputy Manager (R+D)
	Department: FR&D
	Tel No.: 9480276708
	Email ID: K.L.Shwornath@Indimmune.com
Purchase Order No. & Date: 4511004628 (26/10/2023)	Invoice No. & Date: DC1620 (15/11/2023)
Login ID No. & Date: INS1733 (15/11/23)	Date of Installation: 23/11/2023

Engineer Name: A. Srinivas	Visit No. I / II / III / IV / V	Start Time:	End Time:
Make & Model	Serial No.	Problem	TYPE OF VISIT
Sartorius		Installation	Warranty <input type="checkbox"/> Courtesy <input type="checkbox"/>
BCE 224 I-901nl	44201316		Consignment Verification <input type="checkbox"/> AMC <input type="checkbox"/>
			Chargeable <input type="checkbox"/> Calibration <input checked="" type="checkbox"/>
Equipment I'd	RFD1FDLH181005		Installation <input checked="" type="checkbox"/> Breakdown <input type="checkbox"/>
			Re-installation <input type="checkbox"/>

OBSERVATION / ACTION TAKEN
 per the above mentioned Balance Installed as per Invoice and given training to users. None qualification with using standard weights and results found ok. The documents submitted to the customer.
 The above mentioned balance is working fine and is ready for use

Completion Remarks Pending Reason	Installation Completed	Call Attended Date	Call Closed Date	Status
		23/11/2023	23/11/2023	Open <input checked="" type="checkbox"/> Closed <input checked="" type="checkbox"/>
Quality of Service	Excellent <input type="checkbox"/>	Good <input checked="" type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>

Customer's Remarks / Feedback
Proper training to be given on particular instrument, training on personal hygiene, Good documentation Practices.

Engineer Comments / Remarks
By 23/11/2023

Customer Name / Signature
M. L. Shwornath

Engineer Name / Signature

Mobile / Direct No. **9480276708**

Mobile No. **9285859663**

- REGIONAL OFFICES**
- VISAKHAPATNAM
 - BENGALURU
 - CHENNAI
 - VIJAYAWADA
 - AHMEDABAD
 - MUMBAI
 - KOLKATA

Please register your service queries with
OUR CUSTOMER CARE MOBILE: +91 9848 444 907
 Email: customercare@smartlabtech.net